

WASHTO 2021 Terms & Conditions

Attendees should accept terms, conditions, and policies before proceeding:

Cancellation Policy: Registrants that have paid in-full may substitute or transfer their registration. Cancellations on or before July 31, 2021 will receive a 100% refund. Cancellations for unforeseen reasons will be reviewed on a case by case basis post July 31, 2021. Cancellations on or after August 1, 2021 are not eligible for a full refund. See below policies for clarification.

Substitution Policy: Registration substitutions are allowed prior to August 13, 2021 and we encourage you to send someone from within your organization in your place should you not be available to attend. Request for substitutions should be sent to info@washto2021.com and must be made by the registered individual. Please include the First Name, Last Name, Title, Company, Phone Number, and Email-Address for the new registrant in your request email. In the email, if you have reserved and purchased a hotel room, please let us know if you would like to transfer the room to the new registrant as well.

Change of Registration Type: Registrants that would like to change the type of registration they originally registered for may do so by sending an email request to info@washto2021.com and must be made by the registered individual prior to July 31, 2021. Change of Registration Type will be allowed once per registrant. Please include the type of change you would like to make in your email. Registrants should be aware a refund for a requested change or registration type down-grade will not be granted. Registrants should be aware for a change or registration type up-grade the difference in cost of original paid registration will be due immediately upon the change and payable only by credit card.

Refund Policy: Refunds will be processed 1 week from when the refund request was made if the request was made before July 31, 2021. Cancellations and/or refunds made on or after August 1, 2021 will be refunded at 50% and will be processed post event after September 20, 2021. Refunds for approved unforeseen cancellations will be reviewed on a case by case basis.

Payment Policy: All registration fees must be paid in full via credit card.

Contact Information: By registering you agree to grant WASHTO permission to publish and share your name and contact information on the official WASHTO Conference website, in the official WASHTO Conference Mobile Application (App) and with official WASHTO Conference sponsors and vendors.

Badge Policy: Badge sharing and or splitting is strictly prohibited.

Conference Cancellation: In the event that the WASHTO 2021 conference is cancelled due to unforeseen events and/or circumstances registration fees will be refunded 100% of the amount paid.